

WildBlue will implement a change in its Fair Access Policy (FAP) effective August 1, 2007.

Most of you are not in danger of violating the Fair Access Policy. WildBlue has documented that a small number of its subscribers “account for a disproportionate share of the data usage on the WildBlue network.” The Fair Access Policy ensures that all WildBlue customers have equitable access to the network.

Please note the revised policy does not change the amount of data you may upload or download during a rolling 30-day period.

The policy does have the following provisions:

When a subscriber has reached 80 percent of their allotted usage, a warning will be sent via e-mail to the customer’s account at xxxx@bessi.net. When a subscriber has used 100 percent of the usage threshold for their service level, that subscriber will experience slow (dial-up) speeds for that account until usage returns to 70 percent of the usage threshold.

The most significant change in the policy is that WildBlue has adopted a “no termination” philosophy regarding subscriber accounts that continually violate the Fair Access Policy. Instead of terminating the customer agreement, subscriber accounts that violate the policy for four consecutive months will have speeds slowed and access limited to Web browsing and e-mail only. For these accounts, speeds and access will return to normal when usage returns to 70 percent of the package usage threshold. However, in some cases of continued FAP violations, Wildblue does reserve the right to terminate a subscriber’s customer agreement.

If you have questions about your usage threshold, please visit <http://admintool.bessi.net>. With your user name and password, you are able to see a history of your total usage as well as your current rolling 30-day history. Please also be sure to check your xxxx@bessi.net e-mail account from time to time for any messages you may receive from WildBlue.

We encourage you to review the policy on WildBlue’s Legal page at <http://www.wildblue.com/legal/fair.jsp>. If you have any questions, please contact WildBlue Customer Care directly at 888.232.6055.