

# **WildBlue**

## **Standard Professional Installation Boone Electric Satellite Sys Inc**

- Travel to and from the subscriber location within 40 miles of Boones office. Complete installation planning with the subscriber providing notification to the subscriber of any non-standard charges prior to the commencement of work.
- Properly mount the antenna using a wall, roof, or deck mount with 150 foot of properly attached and routed RG6 cable from the antenna to the modem.
- Cable being routed through one exterior wall and one interior wall or floor.
- Antenna properly grounded and bonded.
- All visible cable is to be secured along appropriate structural lines.
- All structural cable penetrations and all structural penetrations required for a mounting bracket will be appropriately sealed. All aspects of the installation will be in full compliance with the National Electric Code and all applicable state and local codes.
- The Satellite Modem will be connected to the subscriber's computer using an approved WildBlue Ethernet cable
- The technician will show the subscriber that the Internet and email functions are working.
- The technician will configured the browser homepage to the appropriate ISP portal page.
- The technician will bookmarked and show the subscriber the <http://help.wildblue.net> support page.
- Installer will provide up to 15 minutes of subscriber education on system operations and features.
- Clean up any mess made during installation

## **Standard Professional Installation Exceptions**

The Standard WildBlue Installation does not include the following and additional charges may apply:

- Installation of WildBlue antenna at a location on the subscriber structure not accessible from a 20 foot ladder.
- Extra RG-6 cabling over the maximum of 150 feet.
- Drilling through more than one exterior wall and/or more than one interior wall or floor.
- Any materials used to hide exposed cabling.
- Non-penetrating roof mounts and chimney mounts
- Installation of pole and conduit for pole mount installation (pole must be long enough to place the dish 5-feet above the ground)
- Ground rod installation.
- Removal and/or repair of previously mounted equipment with a Waiver of Liability signed off by subscriber (this is never done without the Waiver of Liability)
- Complex or subscriber installations including excess cabling requirements, wall fishes, networking to include wired and wireless configurations, etc.
- Installation and/or configuration of a Local Area Network that supports multiple computers or connections wired or wireless.

***Additional installation charges may be applicable and must be determined and agreed upon between subscriber and premise technician prior to beginning work.***

**6/28/2005**